

**PRIVATE & CONFIDENTIAL**

14 March 2023

**Sapratik Debbarma**

Ujan Abhoynagar, house no.197,P.O & P.S- Abhoynagar Post Office,District- West Tripura,  
Pin code- 799001

**Subject: Letter of Intent**

Dear Sapratik,

Congratulations on being selected for a job with us!

As you have successfully cleared our selection process, we are pleased to inform you that we intend to offer you a job of **Customer Service & Operations Analyst** with **RBS Services India Private Limited** ("Company") ("this LOI").

The Terms and Condition of Employment Contract ("Employment Contract") will be sent to you in due course, which would contain the detailed terms and conditions of employment including the salary details.

Please note that your employment with the Company is subject to:

- Satisfactory completion of pre-employment screening
- Your clearing the **Graduation** Degree successfully and presenting the mark sheet and certificate / provisional certificate to that effect.
- Such other terms as may be specified in the Employment Contract.

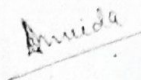
This LOI and the Employment Contract shall stand withdrawn if any of the above conditions are not met and the Company shall not be responsible for any liability arising thereof.

In exceptional circumstances, the Company reserves the right to withdraw this LOI or the Employment Contract.

As a next step to this letter and as mentioned above, a 'pre-employment screening' would be conducted. To enable this, our pre-employment team would reach out to you. Please support them with complete and accurate documents and information.

We look forward to welcoming you on board!

Yours sincerely,  
For RBS Services India Private Limited



Dexter Almeida  
Director – Colleague Service India